

Interpreter Feedback Form

Can you spare us two minutes of your time to help us improve our service to you?

We are always looking to improve our services to you. Please photocopy this form and send us feedback on as many as appointments as you can. Your views and comments are important to us and we will do our best to inform you of our improvements as quickly as we can.

Name of Practice:		Name of Interpreter:	
Language Interpreted:		Date and Time of Appointment:	
Was the interpreter on time?	Yes No <input type="checkbox"/> <input type="checkbox"/>	Did the interpreter have an AA Global ID card with his/her photo clearly displayed?	Yes No <input type="checkbox"/> <input type="checkbox"/>
Was he/she dressed appropriately?	Yes No <input type="checkbox"/> <input type="checkbox"/>	Did he/she conduct the interview professionally and efficiently?	Yes No <input type="checkbox"/> <input type="checkbox"/>
<i>If NO, please comment below</i>			
Do you have any additional comments/feedback/suggestions about this interpreter?			

Thank you for your time and kind regards from the Interpreting Department.

Please return to: interpreting@aaglobal.co.uk or post to
AA Global Language Services Ltd, Global House, 5 Humber Place, Hull Marina, Hull, HU1 1UD